

# Error Message Guide

## 1. Sale Module Errors

**0002 - Buyer Registration No. is not in proper format**

**Cause:** Buyer registration No. is not in proper format

**Action:** Please make sure that if available buyer registration no. is in correct format i.e. CNIC 13 digits, NTN 7 digits (No special characters)

**0003 - Provided invoice type is not valid**

**Cause:** Invoice type not correct

**Action:** Please refer to relevant reference API in the technical document for DI API for valid invoice types

**0007 - Provided sale type is not valid**

**Cause:** Sale type not correct

**Action:** Please refer to relevant reference API in the technical document for DI API for valid sale types

**0008 - ST WHT is not correct in case of cotton ginner sales type**

**Cause:** ST WHT is not correct in case of cotton ginner sales type

**Action:** For cotton ginner sale type, ST withheld at source should either be zero or same as sales tax/fed in ST mode.

**0010 - Buyer Name is mandatory**

**Cause:** Buyer name is not provided

**Action:** Please provide relevant buyer's name

**0012 - Provided buyer registration type is not valid**

**Cause:** Buyer registration type is not provided

**Action:** Please refer to relevant reference API in the technical document for DI API for valid buyer registration types

**0013 - Sale type is not provided**

**Cause:** Sale type is empty

**Action:** Please refer to relevant reference API in the technical document for DI API for valid sale types

**0018 - Sales Tax cannot be empty**

**Cause:** Sales Tax is not provided

**Action:** Please provide valid Sales Tax

**0019 - HS Code is either not provided or invalid**

**Cause:** HS Code is either not provided or invalid

**Action:** Please refer to relevant reference API in the technical document for DI API for valid HS Code

**0020 - Rate field cannot be empty or null**

**Cause:** Rate is not provided or null

**Action:** Please refer to relevant reference API in the technical document for DI API for valid Rate

**0021 - Value of Sales Excl. ST cannot be empty**

**Cause:** Value of Sales Excl. ST is not provided

**Action:** Please provide valid Value of Sales Excl. ST

**0022 - ST withheld at Source cannot be empty where sales type is cotton ginner**

**Cause:** ST withheld at Source is not provided where sales type is cotton ginner.

**Action:** Please provide valid ST withheld at Source

**0023 - Sales Tax cannot be empty**

**Cause:** Sales tax is not provided

**Action:** Please provide valid Sales Tax

**0026 - Invoice Reference No. is mandatory requirement for debit note**

**Cause:** Invoice Reference No. is not provided

**Action:** Please provide valid Invoice Reference No.

0027 - Reason is mandatory requirement for debit note

**Cause:** Reason is not provided

**Action:** Please refer to relevant reference API in the technical document for DI API for valid reason

0028 - Reason is selected as "Others"

**Cause:** Remarks is not provided against "Others"

**Action:** Please provide remarks against this reason

0029 - Debit note date should be equal or greater from original invoice date

**Cause:** Debit Note date is not correct

**Action:** Debit note date should be equal or greater from original invoice date

0034 - Debit note can only be added within 180 days of reference invoice date

**Cause:** Debit Note date exceeded 180 days

**Action:** Debit note can only be added within 180 days of reference invoice date

0035 - Debit Note date must be greater or same as reference invoice date

**Cause:** Debit Note date is not greater or same as reference invoice date

**Action:** Debit Note date must be greater or same as reference invoice date

0042 - Invoice date cannot be empty

**Cause:** Invoice Date is not provided

**Action:** Please provide invoice date

0043 - Invoice date is greater than current date

**Cause:** Invoice Date is greater than current date

**Action:** Please provide valid invoice date

0044 - HS Code cannot be empty

**Cause:** HS Code is not provided

**Action:** Please refer to relevant reference API in the technical document for DI API for valid HS Code

0046 - Provided Rate is not correct for selected sales type

**Cause:** Provided rate is not correct for selected sales type

**Action:** Please provide valid rate for selected Sales Type. Please refer to relevant reference API in the technical document for DI API

**0050 - For cotton ginner sale type, ST withheld at source should either be zero or same as sales tax/fed in ST mode**

**Cause:** ST WHT is not correct in case of cotton ginner sales type

**Action:** For cotton ginner sale type, ST withheld at source should either be zero or same as sales tax/fed in ST mode

**0052 - HS Code does not match with provided sale type**

**Cause:** HS Code is not provided for selected sale type

**Action:** Please refer to relevant reference API in the technical document for DI API for valid HS Code against sale type

**0053 - Provided Registration type does not match with Buyer's profile**

**Cause:** Provided Registration type does not match with Buyer's profile

**Action:** Please verify and provide valid Buyer's registration type

**0056 - For toll manufacturing sale type, only Buyer's registered for steel sector are allowed**

**Cause:** Selected buyer does not belong to steel sector

**Action:** Please provide registration no. of steel sector buyer

**0057 - Reference invoice for debit note does not exist**

**Cause:** Reference Invoice does not exist

**Action:** Please provide valid Invoice Reference No.

**0058 - Buyer and Seller Registration number are same**

**Cause:** Self invoicing is not allowed

**Action:** Buyer and Seller Registration number cannot be same

**0059 - Declared price (sale value) is less than minimum notified price**

**Cause:** Declared price(sale value) is less than minimum notified price

**Action:** Minimum price (sale value) is (Sale Value). Please adjust declared price to meet minimum requirement

0060 - Say UoM is required for Services sale type if selected rate is 50/SqY or 100/SqY

**Cause:** UoM provided against Services sale type with selected rate 50/SqY or 100/SqY is other than SqY

**Action:** Please provide 'SqY' as UoM for Services sale type when rate is 50/SqY or 100/SqY

0061 - Bill of lading UoM is required for Services (Fed in ST Mode) sale type if selected rate is 200/bill

**Cause:** UoM provided against Services (Fed in ST Mode) sale type with selected rate 200/bill is other than Bill of lading

**Action:** Please provide 'Bill of lading' as UoM for Services (Fed in ST Mode) when rate is 200/bill

0062 - MT UoM is required for Steel melting and re-rolling sale type

**Cause:** UoM provided against Steel melting and re-rolling sale type is other than MT

**Action:** Please provide 'MT' as UoM for Steel melting and re-rolling sale type

0067 - Quantity, Sale value or either tax amounts of the debit note (revised invoice) are greater than those of the referenced invoice

**Cause:** Debit note quantity, value or either tax amounts are greater than those of the referenced invoice

**Action:** These should be less or equal to those of the referenced invoice

0071 - Provided Buyer NTN is invalid

**Cause:** Invalid Buyer NTN

**Action:** Please verify and provide valid Buyer's NTN

0073 - Seller province is either not provided or invalid

**Cause:** Seller province is empty or invalid

**Action:** Please refer to relevant reference API in the technical document for DI API for valid Seller Province

0074 - Buyer province is either not provided or invalid

**Cause:** Buyer province is empty or invalid

**Action:** Please refer to relevant reference API in the technical document for DI API for valid Buyer Province

**0077 - Valid SRO/Schedule No. is mandatory where rate is not 18%**

**Cause:** SRO/Schedule No. is either not provided or invalid

**Action:** Please refer to relevant reference API in the technical document for DI API for valid SRO/Schedule No. for the provided rate

**0078 - Valid Item Sr. No. is mandatory where SRO/Schedule No. is provided**

**Cause:** Item Sr. No. is either not provided or invalid

**Action:** Please refer to relevant reference API in the technical document for DI API for valid Item Sr. No. for the provided SRO/Schedule No.

**0079 - For value greater than 20,000 (per unit), 5% rate is not allowed**

**Cause:** Sale value is greater than 20000 per unit and rate is 5%

**Action:** Please refer to relevant reference API in the technical document for DI API for valid rate against the "Electricity Supply to Retailers" sale type

**0082 - Provided seller registration no. does not belong to registered person**

**Cause:** Seller Registration No. is not provided

**Action:** Please provide valid seller registration no. (NTN/CNIC)

**0086 - You are not a EFS license holder who has imported Compressor Scrap in the last 12 months**

**Cause:** Seller is not EFS license holder who has imported compressor scrap in the last 12 months

**Action:** Only EFS license holders who have imported Compressor Scrap in the last 12 months are allowed

**0090 - Fixed/Notified Value or Retail Price is mandatory**

**Cause:** Fixed/Notified Value or Retail Price is empty.

**Action:** Where sale type is "3rd Schedule Goods", Fixed/Notified value or Retail Price is mandatory

**0091 - Extra tax provided where sale is of reduced rate goods**

**Cause:** Extra tax provided against goods at reduced rate

**Action:** Please verify if provided sale type is for Goods at reduced rate

### 0093 - Manufacturers cannot add Non-adjustable supplies

**Cause:** Manufacturer is attempting to add Non-adjustable supplies

**Action:** Manufacturers cannot add Non-adjustable supplies where SRO/Schedule No. is "Eighth Schedule Table I", and Item Sr. No. is "81"

### 0097 - Provided UoM is not KG

**Cause:** Sale type is "Potassium Chlorate" and UoM is not KG

**Action:** Please provide valid HS Code and UoM "KG" where sale type is "Potassium Chlorate"

### 0098 - Quantity is empty

**Cause:** Quantity is empty where goods are being sold at standard rate

**Action:** Quantity is mandatory for sales of goods

### 0099 - Provided UoM is not allowed against the provided HS Code

**Cause:** Invalid UoM is provided for selected HS Code

**Action:** Please refer to relevant reference API in the technical document for DI API for valid UoM against selected HS Codes

### 0100 - Provided buyer is not registered

**Cause:** Where sale type is "Cotton Ginner", buyer is unregistered

**Action:** Please add a registered buyer where sale type is "Cotton Ginner"

### 0101 - Toll manufacturing cannot be declared as service

**Cause:** 8805.2100 HS Code selected against services sale type

**Action:** Please select valid HS Code and Sale Type to add a sale invoice

### 0102 - Provided sales tax amount does not match the calculated sales tax amount in case of 3rd schedule goods

**Cause:** Provided sales tax amount does not match the calculated sales tax amount in case of 3rd schedule goods

**Action:** Please ensure that the Fixed/Notified Value or Retail Price is used to calculate the Sales Tax Amount for the provided rate

**0103 - Provided sales tax amount does not match the calculated sales tax amount in case where sale type is "Potassium Chlorate"**

**Cause:** Provided sales tax amount does not match the calculated sales tax amount in case where sale type is "Potassium Chlorate"

**Action:** Please refer to relevant reference API in the technical document for DI API for valid rates against selected Sale Types

**0104 - Provided sales tax amount does not match the calculated sales tax amount**

**Cause:** Provided sales tax amount does not match the calculated sales tax amount where Sale value is multiplied by the provided rate

**Action:** Please ensure that the provided **Sale Value** is used to calculate the Sales Tax Amount for the provided Rate

**0105 - Provided sales tax amount does not match the calculated sales tax amount**

**Cause:** Provided sales tax amount does not match the calculated sales tax amount where Quantity is multiplied by the provided rate

**Action:** Please ensure that the **provided Quantity** is used to calculate the Sales Tax Amount for the provided Rate

**0108 - Seller Registration No. is not in proper format**

**Cause:** Seller registration No. is not in proper format

**Action:** Please make sure that if available seller registration no. is in correct format i.e. CNIC 13 digits, NTN 7 digits (No special characters)

**0113 - Invoice date is not in proper format**

**Cause:** Invalid date format

**Action:** Please provide invoice date in "YYYY-MM-DD" format. For example: 2025-05-25

**0300 - Provided numeric values are invalid**

**Cause:** Invalid numeric value

**Action:** Numeric values must not be negative, null, empty or string type

**0302 - Decimal places exceed allowed limits**

**Cause:** Decimal places exceed allowed limits

**Action:** Please provide numeric values with up to 2 decimal places (4 in case of quantity)